

## MyCampus Administrative Services outage February 17 to 21

This message is to inform you that Durham College will be implementing an update to the Administrative Services area of MyCampus which will require an extended period outage. Should you have any questions about the outage, please contact the IT Service Desk at [servicedesk@dc-uoit.ca](mailto:servicedesk@dc-uoit.ca) or 905.721.3333.

Please be advised that from Friday, February 17 at 5 p.m. through Tuesday, February 21 at 8 a.m., the following services **will not** be available:

1. Cashiering in the Student Services Building (Oshawa campus), the Office of the Registrar (Whitby campus) and the Campus Library.
2. Co-curricular and Hired Career portals.
3. MyCampus self-service applications including:
  - Adding/dropping classes;
  - Advisor services;
  - Applicant portal;
  - Application to graduate;
  - Course book lists;
  - Fee statements;
  - Financial Aid profile;
  - Grades;
  - Password changes;
  - Preview available courses;
  - Student account/fee info and credit card payments;
  - Student/faculty schedule;
  - Student exam schedule; and
  - Web transcripts.
4. The self-service ticketing system in the Student Services Building (Oshawa campus), the Office of the Registrar (Whitby campus) or the IT Service Desk (Gordon Willey building, SW Room 100, Oshawa campus and Computer Commons, Whitby campus).

The following services **will** be available:

1. Web CT.
2. Clockwork.
3. MyCampus/Luminis (excluding Administrative Services.)
4. MyCampus targeted messages and announcements.
5. Student email accounts.

We apologize for any inconvenience this outage may cause, but appreciate your patience and understanding as we make the necessary changes to serve you better.